First State Bank received \_0\_\_complaint in \_\_\_2024\_\_\_. Complaints are reviewed and evaluated.

Auditors/Examiners see Compliance Officer for more details.

Sonia Hidalgo VP Compliance Officer First State Bank received \_1\_\_complaint in \_\_\_2023\_\_\_. The complaint was reviewed and evaluated with no further action.

Auditors/Examiners see Compliance Officer for more details.

Sonia Hidalgo VP Compliance Officer